

Porthcurno Telegraph Museum: Community Consultation, 2009

As you may already know, the Museum is continuing to look at various ways of securing its long term future and promoting itself as an excellent visitor attraction, a centre for learning and an asset to the Parish. To this end we would really like to know what you think on various connected matters and we will be cross referencing your answers, where relevant, to data collected for the St. Levan Parish Plan, 2006. . This questionnaire will be widely distributed throughout the Parish of St. Leven by post, electronically, and available to download from the Porthcurno website so forgive us if you get more than one copy. It goes without saying that the more people who take the time to complete this questionnaire the more meaningful the data will be. Many thanks in advance for sparing the time to help us.

Please return this questionnaire to us FREEPOST (no stamp required) by **June 1st, 2009** to:

De Facto Project Management Ltd, FREEPOST (SWB40197), Falmouth, TR11 3ZZ

or fax it to us on 01326-211315, or drop it into the reception at the Museum and we will collect from there .

Section 1: About Porthcurno generally; how important to you are the following?: (please tick boxes where appropriate)	Important	Fairly important	Not important	Don't know
Q1. Increasing awareness of Porthcurno as a tourist destination				
Q2. Attracting more visitors out of season				
Q3. Promoting the history of the valley				
Q4. Introducing the history of Porthcurno in the Car Park/Cable Hut				
Q5. Developing existing services and creating new businesses				
Q6. Creating more employment in the area				
Q7. Alleviating traffic congestion in the summer months?				
Q8. Providing more footpaths/nature trail on PK Trust land				
Q9. Improving the landscaping of the car parks and valley generally				
Section 2. Possible Development Options within Porthcurno; how important to you are the following?				
Q10. Making any developments environmentally friendly				
Q11. Providing accommodation for educational groups of all ages				
Q12. Ensuring that the Museum has a sustainable long term future				
Q13. Providing spaces for small businesses				
Q13a: Do you have a business, if so are you looking for space to rent?		Yes		No
Q14. Providing more holiday accommodation				
Q15. Providing luxury holiday accommodation				
Q16. Providing affordable housing				
Q17. Providing reasonably priced housing for local families				

Q18. Providing play facilities for children								
Q19. Providing community facilities for local people to use								
Q19a: What kind of facilities would you like to use?								
Q20. In the St. Levan Parish Plan 2006, respondents identified adult education and particularly information technology / computer skills and fitness classes of interest. Is this still the case?								
IT/Computer skills			Fitness Class			Other (please specify)		
Q21. What developments would you most like to see and what would you least like to see								
Section 3. About the Museum Visitor Experience								
Q22. Have you ever visited the Porthcurno Telegraph Museum?					Yes		No	How often?
Q23. When was the last time you visited the museum?								
Past year			2-5 years ago			5-10 years ago		
If you have visited the museum recently how good did you find the following?					Very Good	Good	Not Good	Don't Know
Q24. The overall visitor experience								
Q25. Buying tickets and understanding the pricing structure								
Q26. Staff/volunteer helpfulness								
Q27. The Sculpture Garden (opens on 28 th May)								
Q28. The interpretation of Porthcurno's history								
Q29. Availability of information about What's On at the Museum								
Q30. To find out about What's On at the Museum do you use (please ring as appropriate)								
Website		Newsletter		Notice Board		Local Press		Word of mouth
Q31. What do you think is done well?								
Q.32. What could be done better?								
Would the inclusion of the following facilities improve the visitor experience?						Yes	No	Don't

